

THE HAPPY HOSPITAL

SUBMITTED BY:
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DESIGN TEAM:

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THE CONCEPT:

Hospitals everywhere are concerned with the growing problem of provider burnout, a syndrome characterized by a high degree of emotional exhaustion and depersonalization, and a low sense of personal accomplishment from work.

Burnout affects 50 percent of practicing physicians. This concerns hospital administrators, not only for the toll it takes on productivity, morale, cost and quality of care, but for its impact on their ability to attract and retain a new generation of medical practitioner.

The Happy Hospital is a visionary medical facility that answers the question: "What if designers thought as much about the staff experience as they do the patient experience?" Our design builds on the existing framework for wellness-focused design and is informed by interviews with healthcare providers and top researchers on the topic of provider burnout. The result is a hospital devoted to the health and well-being of providers, in addition to providing patient-centered care.



Overall exterior axonometric illustrates the project's approach to maximizing daylight throughout the building, providing direct access to areas of respite for patients, family, guests, as well as physicians and staff.

The entry lobby simultaneously provides a connection back to nature as well as ease of wayfinding and direct access to patient care areas. The welcoming space provides a variety of seating areas, ease of check-in (if not already completed online) and maximized energy efficiency.



The staff respite and library area provide instant access to patient research information and the ability to provide remote collaboration and patient care (telehealth). The area also provides direct access to natural light, views and a dedicated staff outdoor roof garden.

Contrary to the traditional hospital work environment, the Happy Hospital provides work areas with access to natural light, views of nature and areas of open collaboration. The area also provides flexible furniture to further promote collaboration. Technology integrated into the flexible furniture enhances the access to real-time information, furthering the telehealth capability.

